

Managed Services for Global Connectivity Connecting Embassies for the Ministry of Foreign Affairs

Global Connectivity on Satellite

Customer Situation

- Ministry of Foreign Affairs is looking at connecting its embassies in 105 countries (109 embassies) to Regional HQ
- The scope of work involved handling data, video and voice connectivity across the Globe. It involved designing, installation and maintaining the complete network.

Challenges

- Dealing with the embassies across the World for the customer.
- Team Management across various geographies
- Setting up of complex connectivity network

Actions Taken

- Supported the Client in designing of the Global Network
- Created Blueprint of Service Rollouts.
- Work on project management and system integration solution.
- Seamless and round the clock reporting to the various stakeholders involved in the project.

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Results and Benefits

- Successful completion of site survey, design of all the 105 locations across the world.
- Proper planning and execution for speedy and timely delivery.
- Implementation Phase is currently on

