

NOC Management, ISTRAC

NOC Management

Customer Situation

- Commedia had to provide ISTRAC, part of ISRO, technically skilled man power who can handle the Satcom operations.

Challenges

- Dealing with current complex Network
- Compliance to Local bodies norms of Civil and Regulatory

Actions Taken

- Commedia's skilled engineers are handling the Satcom operations based on iDirect VSAT technology at 45 ISRO centers all over India
- The team maintains the video conferencing, voice and data networks for ISRO locations, remote node troubleshooting support & IOS upgradation & configuration services
- Commedia personnel ensure around the clock network connectivity for the voice & data needs of the customer

Results and Benefits

- Successful management of the NOC
- Efficient and trained technical manpower for the Network Centre management.



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